



press update

July 8th 2005

MESSAGE PAD SHORTLISTED FOR EUROPEAN CALL CENTRE AWARDS

Message Pad, has been shortlisted in the prestigious European Call Centre of the Year Awards 2005 in the "Best Call Centre under 50 Seats" category. After a rigorous selection process, The Message Pad's Nottingham Call Centre has gone through to the finals of these awards which celebrate excellence in the industry.

Even better news is that Julie Warhurst, based at Message Pad's Nottingham centre, has been shortlisted in the "Teamleader of the Year" category

Judges from across Europe will decide upon this year's winners, which will come from a diverse, European-wide group of finalists. The winners will be announced at a glittering awards dinner in September during Call Centre Expo 2005.

Paul White, CEO of Message Pad, comments ***"To have even been shortlisted for two such important awards is a major acknowledgement of the standing Message Pad has in the industry. Call Centre Expo will be doubly exciting for us this year as we will be launching our unique hosted contact centre solutions."***

The Message Pad has evolved over the last 10 years into a pre-eminent provider of advanced contact management solutions and uses its own advanced technology to provide a range of tailored applications to over 2000 clients.

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Editors' notes: The Message Pad Ltd was formed in 1994. Message Pad contact centres are located in Edinburgh, Belfast, Nottingham, Sutton Coldfield, Ilford, Winchester and Portsmouth. Photography available.

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