



message pad

What's New?

Click to "Call Me" with new multi-media facilities

Making the most of your website and improving customer service quality are important to all businesses. To help you do this, Message Pad has developed a facility which will encourage your customers to visit the self-service areas of your website and provide them with live assistance whenever they need it.

Message Pad's **Call Me** live customer service option on your website will build relationships, provide information, educate and rapidly answer questions about the products and services you offer.

Your customers can choose to click the **Call Me** button installed on your website and then decide if they want to speak to someone immediately or at a specified time. Whatever they decide, Message Pad operators will always be available - 24/7 - to guide and assist them as they browse your website.

Enhanced multi-media options include joint form-filling, pushing and pulling web pages and text chat.

- Enhance the customer care experience
- Educate your web users
- Make your website an interesting and exciting resource
- Improve the productivity of your own customer service representatives
- Cut the cost and complexity of communication

For more information on Call Me multi-media options for your website, contact the Sales Team on:

0800 908 908

callme@message-pad.com

Or visit our Contact Us page for a demo:

http://www.message-pad.com/contact_us.asp